

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Treatment Technique Requirements
Total Organic Carbon Removal Levels Not Met by the Cimarron Water System

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We monitor monthly for Total Organic Carbon (TOC) removal and maintain a running annual average (RAA) of the results. During the second quarter of 2020 the RAA for TOC removal was less than required.

What does this mean?

This is not an emergency. If it had been you would have been notified immediately.

Total organic carbon (TOC) has no health effects. However, TOC provides a medium for the formation of disinfection by-products. These by-products include trihalomethanes (THMs) and haloacetic acids (HAAs). Drinking water containing these by-products in excess of the Maximum Contaminant Level (MCL) may lead to adverse health effects, liver or kidney problems, or nervous system effects, and may lead to an increased risk of getting cancer.

Tests taken during this time period **did / did not** indicate the presence of disinfection byproducts in excess of their MCLs.

What should I do?

PLEASE CONTINUE TO BOIL YOUR WATER. If you have specific health concerns, please contact your health care professional.

What is being done?

We are in the process of building a new water treatment plant that should correct this situation.

We anticipate resolving the TOC problem within 9 months.

For more information, please contact: Shawn Jeffries 575-376-2232
Cimarron Water System, NM3526204
PO Box 654,
Cimarron, NM 87714

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Cimarron Water System Does Not Meet Treatment Requirements

THE BOIL WATER ADVISORY REMAINS IN EFFECT

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Our water system recently violated **TWO** drinking water requirements. As our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. Water samples for **October 2020** showed that all turbidity measurements were over 0.3 turbidity units and 6 measurements exceeded 1 NTU. The standard is that no more than 5 percent of samples may exceed 0.3 turbidity units (NTU) per month, and none can exceed 1 NTU. These are violations of the requirements of the Safe Drinking Water Act.

What should I do?

- **Please continue to boil your water or take other actions such as seeking an alternate source.**
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done? Cimarron water system staff are working closely with the NMED DWB to correct the situation as soon as possible. New filter media was added to the filter and an in-line turbidimeter was installed. We will ensure that potential bacteria is inactivated with disinfectant according to the regulations.

We hope to resolve the issue within the coming weeks.

For more information, please contact: Shawn Jeffrey at 575-376-2232
or P.O. Box 654, Cimarron, NM 87714.
Cimarron Water System, NM3526204
P.O. Box 654
Cimarron, NM 87714

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monthly Reporting Requirements Not Being Met by the Cimarron Water System

Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to submit turbidity data and chlorine levels to the State on a monthly basis. This requirement has not been met for the October reporting period.

What does this mean?

This is not an emergency, however, **continue to boil your water.**

Monitoring and reporting turbidity and chlorine levels in your water are important in ensuring safe water to all our customers. **Chlorine is added to the water to inactivate bacteria that may be present. Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. * These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.*

Tests taken during this time period indicated the presence of bacteria in the drinking water system during this period.

What should I do?

Continue to boil your water or use an alternative source, such as bottled water. If you have specific health concerns, please contact your health care professional.

What is being done? Cimarron water system staff are working closely with the NMED DWB to correct the situation as soon as possible. New filter media was added to the filter and an in-line turbidimeter was installed. We will ensure that potential bacteria is inactivated with disinfectant according to the regulations.

We hope to resolve the issue within the coming weeks.

For more information, please contact: Shawn Jeffrey at 575-376-2232

Cimarron Water System, NM3526204

P.O. Box 654

Cimarron, NM 87714

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.