

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

THE WATER ADVISORY REMAINS IN EFFECT

Monthly Reporting Requirements Not Being Met by the Cimarron Water System

Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to submit turbidity data and chlorine levels to the State on a monthly basis. This requirement has not been met for the November reporting period.

What does this mean?

This is not an emergency, however, **continue to boil your water.**

Monitoring and reporting turbidity and chlorine levels in your water are important in ensuring safe water to all our customers. **Chlorine is added to the water to inactivate bacteria that may be present. Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. * These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.*

Tests taken during this time period indicated the presence of bacteria in the drinking water system during this period.

What should I do?

Continue to boil your water or use an alternative source, such as bottled water. If you have specific health concerns, please contact your health care professional.

What is being done? Cimarron water system staff are working closely with the NMED DWB to correct the situation as soon as possible. New filter media was added to the filter and an in-line turbidimeter was installed. We are working on the clarifiers to remove additional sediment. We will ensure that potential bacteria is inactivated with disinfectant according to the regulations and now have procedures in place to collect the required number of samples.

We hope to resolve the issue within the coming weeks.

For more information, please contact: Shawn Jeffrey at 575-376-2232
Cimarron Water System, NM3526204
P.O. Box 654
Cimarron, NM 87714

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Cimarron Water System Does Not Meet Treatment Requirements

THE BOIL WATER ADVISORY REMAINS IN EFFECT

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Our water system recently violated **TWO** important drinking water requirements. As our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. Water samples for **November 2020** showed that all but one turbidity measurements were over 0.3 turbidity units (NTU) and 7 measurements exceeded 1 NTU. The standard is that no more than 5 percent of samples may exceed 0.3 turbidity units (NTU) per month, and *none* can exceed 1 NTU. These are violations of the requirements of the Safe Drinking Water Act.

What should I do?

- Please continue to boil your water or take other actions such as seeking an alternate source.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done? Cimarron water system staff are working closely with the NMED DWB to correct the situation as soon as possible. New filter media was added to the filter and an in-line turbidimeter was installed. Work is being performed on the clarifiers to remove additional sediment. We will ensure that potential bacteria is inactivated with disinfectant according to the regulations.

We hope to resolve the issue within the coming weeks.

For more information, please contact: Shawn Jeffrey at 575-376-2232
or P.O. Box 654, Cimarron, NM 87714.
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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER SYSTEM
Cimarron Water System Failed to have an appropriate leveled certified operator for the drinking water system

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

Currently each time an operational change is being made at the plant Mayor Leo Martinez is signing off on the log as well as the operators that are assisting him.

New Mexico Regulations require all public water systems to be operated by an appropriate level of certified operator. We failed to meet this requirement by the New Mexico Environment Department's Drinking Water Bureau.

What should I do?

PLEASE CONTINUE TO BOIL YOUR WATER. If you have specific health concerns, please contact your health care professional.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

What is being done?

The corrective action being implemented is to have the Level 3 certified operator present during all process control decisions and record daily operations and sign off on each daily log sheet. Additionally, process control calculations and pump settings will be recorded. Process control will be supervised by the Level 3 operator and initialed to document the supervision. The problem was resolved during the month of December 2020.

For more information, please contact:

Shawn Jeffrey at 575-376-2232
Cimarron Water System, NM3526204
P.O. Box 654
Cimarron, NM 87714

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

PLEASE CONTINUE TO BOIL YOUR WATER

Monthly Disinfection Requirements Not Being Met by Cimarron Water System

Our water system recently violated a drinking water regulation. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to maintain a chlorine residual of at least 0.2 ppm entering the distribution system. Our disinfection requirement has not been met for the November 2020 reporting period.

What does this mean?

Chlorine levels in your water are important in ensuring safe water to all our customers. **Chlorine is added to the water to inactivate bacteria that may be present. Lack of adequate disinfectant may cause the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.** These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

Tests taken during this time period did / did not indicate the presence of bacteria in the drinking water system during this period.

What should I do?

PLEASE CONTINUE TO BOIL YOUR WATER. If you have specific health concerns, please contact your health care professional.

What is being done?

Cimarron staff are working closely with the NMED and are consulting with water operators from neighboring communities to solve this problem. We have added new filter media and are hooking up additional treatment in the form of a second sediment clarifier. We are also investigating the disinfection problems.

We anticipate resolving the problem within One month.

For more information, please contact: Shawn Jeffrey at 575-376-2232 or
Cimarron Water System, NM3526204
P.O. Box 654,
Cimarron, NM 87714

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